



Frequently Ask Questions

How long does it take you to make my sign?

Usually 4-5 days after the final artwork proof is accepted. However, depending on the type of product this may be quicker or slower.

What format does my artwork need to be in?

Our preferred format for images is either Vector EPS or Adobe Illustrator AI files. Photoshop or PDF files are also acceptable depending by the sign method to be used. Other formats may be accepted depending on the method of decoration and detail of art file, you can contact us for more detail.

In all vector formats we require all text to be converted to curves & outlines.

Is the color I see on screen the actual color of my sign?

We will endeavor to try and represent the colour on screen as close as possible to the actual sign colours, but there will be slight variations from screen to screen, so what you see on your monitor may be slightly different on ours.

What kind of deposit do you require on order?

We require 50% of the total amount as deposit before the commencement of manufacturing your sign.

What are the payment methods?

Payment can be made by cash, cheque or direct deposit into our ANZ Bank Account. Unfortunately, we do not have EFTPOS and Credit Card facility available at this point in time, we will be reviewing this in the near future.

Have another Question?

If we haven't answered your question yet, you can email us at info@trixle.com.au and we will respond within 24 hours.